

From: Ron Yazma [<mailto:RonnieY@geotestinc.com>]
Sent: Wednesday, May 02, 2012 5:36 PM
To: Meulenbeld, Mirko <Mirko.Meulenbeld@bench.com>
Subject: FW: M@GIC Issue #9254 (PENDING CUSTOMER [ASSIGNED]): (!) New license file needed

New ATEasy license for the new server (see below).

Regards,
Ron Yazma

From: Geotest M@GIC Support [<mailto:magic@geotestinc.com>]
Sent: Wednesday, May 02, 2012 8:34 AM
To: Ron Yazma
Cc: MAGIC_USERS
Subject: M@GIC Issue #9254 (PENDING CUSTOMER [ASSIGNED]): (!) New license file needed

<http://home.geotestinc.local/magic/Index.aspx?jumpto=9254> - Manage this incident in the M@GIC support module.

Customer	Arne Vermeij
Company	Benchmark Electronic
Support Incident #	9254
Subject	(!) New license file needed
Date Opened	5/2/2012 6:31:05 AM
Product	ATEasy 8.0 (148)

Message from Ronnie Y.:

Geotest Support posted the following information to M@GIC Support Incident #9254 at 5/2/2012 8:33:35 AM PST.

Here is the new license:

D313 529D E31A 9A36 6D8A E4C9 A8C8 B515

I will also email to mirko.meulenbeld@bench.com as you requested.

Regards,
Ron

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It is our understanding that your support incident has been resolved. Please add an incident note to verify or negate this status. Otherwise, this ticket will be closed in 14 days.

Manage Incident	Manage
Incident Status	Open
Assigned To	ronniey@geotestinc.com

Use the M@GIC interface to log only interactions/messages between your department and the customer; internal Geotest transactions/messages are not intended to be logged with the M@GIC module.

